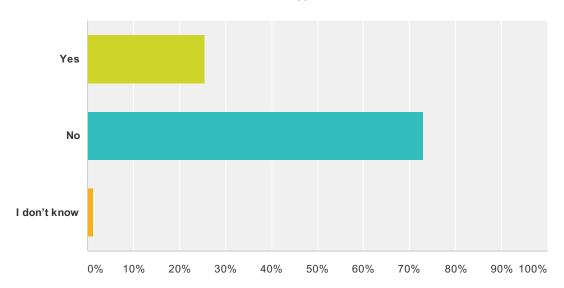
Q1 Over the first half of 2014 have you or your company experienced an increase in customer disputes? If so, please discuss why you think this is the case in the comments.





Answer Choices	Responses	
Yes	25.57%	79
No	73.14%	226
I don't know	1.29%	4
Total		309