

## CREATIVITY

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# *"It's exhausting to think and create, that's why we rarely do it"*

**Henry Ford** 



# The paradox

- We learn rules
- We are told that foreseeable outcomes are positive
- We rely on others' opinions to build our own



## "Life is a mix of routine and creativity"

**Abraham Maslow** 



## What is creativity?



# "A series of actions operating original and significant transformation within our consciousness"

Ghiselin



## Creativity

Mental process which allows for the discovery of new ideas and concepts along with relationships between existing ideas and concepts through the conscious and subconscious processes



#### "Creativity is a process extended in time and characterized by its originality, reality transformation and conscious result"

Mackinnon





To be creative, a new idea or concept must be original, appropriate and, most importantly, useful to reach the intended goal



# *"Creation is not the result of imagination but the transformation of contemplation into something useful"*

**Descartes** 



## Creativity is the new "buzzword"



## Criteria for recognizing creativity

- New
- Useful
- Motivated
- Valued
- Transformative and revolutionary
- Clarified
- Passionate
- Visionary
- Intuitive



"To create is to provoke the extraordinary meeting between two pre-existing elements which were in separate universes"

**Arthur Koestler** 





For Hindus, Taoists, Buddhists, Confucians: There is no concept of creation from nothing Creativity is the capacity to recognize for the first time something that already exists



### "The level of thinking that got you to where you now are will not get you to where you dream of being"

**Albert Einstein** 



## We have to recognize change as positive



### "Who moved my cheese?"

**Spencer Johnson** 



# Change

- Must accept it before it happens
- Sometimes it happens for no reason
- It is an opportunity to improve
- In life neutral does not exist



## **Characteristics of difficult situations**

- Obscure: absence of goal or clarity
- Complexity: a great amount of what appears to be unrelated elements
- Resources: limits of time and resources



### "The most important and most difficult task is not to get the right answer but to find the right question"

**Peter Drucker** 



# Questions

- Why?
- Why not?
- What would happen if?
- Imagine if?



# Innovation

- Innovation starts with creativity
- Innovation: is the ability to transform a creative idea into a viable, acceptable and commercially viable form



Creativity process Some suggestions...



# Creativity can be found

- A divine intervention
- An intense conscious process
- A social environment in which one evolves
- Particular personality traits
- Serendipity
- Subconscious
- And so much more...



# **Stages of thinking**

- Graham Wallas' The Art of Thought (1926)
  - Preparation
  - Incubation
  - Appropriation
  - Illumination
  - Verification



- Incubation
  - Take control of the parameters
  - Essential to weed out facts and ideas
  - Allow to navigate outside of preconceived ideas
  - Explore many options



# Methods

Examples:

- Improvisation
- Problem solving
- Therapeutic application
- By association
- Oneiric logic



## Association

- A link between two things
- To mix completely different things
- Compare an idea with an unrelated concept
- Add a characteristic to any existing concept
- Relate two unrelated scenarios or images



- By analogy
  - Natural tendency to go back to the known reality creating usually is the opposite
    - Direct: by replacing an object
    - Symbolism: by a non-related object
    - Functional: relationship between two objects
    - Fantastic: by using magic



- Problem solving strategies
  - Abstraction/simplification
  - Brainstorming
  - Divide to conquer
  - Listing of hypotheses
  - Lateral thinking
  - Progression analysis
  - Relationship between objects
  - Transformation of the problem
  - Research
  - Empirical analysis
  - Trial and error



## Difference between ....

- Convergent thinking
  - Looking for one way to solve a problem
- Divergent thinking
  - Accepting many solutions to the same problem (fluid intelligence)



# Lateral thinking

Is the capacity to envision a solution which first appears unrealistic or impossible

- Others would usually say:
  - It's not like that
  - It doesn't work
  - It's not a new idea
  - It's too expensive
  - It's unrealistic
  - It's stupid



#### Lateral thinking is the result of intellectual provocation

- Exaggeration of the problem
- Inversion of objects and elements
- Problem identification
- Distortion of facts
- Hijacking the intended use
- Utopia
- Escapism
- Random use



#### Linus Pauling once indicated that the only way to have a creative idea is to find as many answers as possible and to weed out what is inappropriate.

We call it "brainstorming"!



# **Principles of brainstorming**

Alex F. Osborn, President of BBDO (in the 1950s) Principles of differed judgment

- 1. No rejection (including self-censorship)
- 2. Even the strangest ideas must be welcomed by everyone
- 3. Quantity must trump quality
- 4. Requires training and effort



# Difficulties

- 1. The absence of self-censorship is impossible
- 2. Second part should not become a social massacre
- 3. People who practice brainstorming must be trained


- Three dimensions of creativity
  - Talent
  - Method
  - Energy



## Talent

#### Personal characteristics

- 1. Curiosity
- 2. Culture (general, scientific and artistic)
- 3. Open mind
- 4. Capacity to observe
- 5. Psychological balance
- 6. Social attitude
- 7. Respect and appreciation of differences
- 8. Tolerance toward complexity and ambiguity
- 9. Sense of humour
- 10. Independence of judgment
- 11. Sensitivity toward powers
- 12. Capacity to use all your senses including intuition



# There is no creation without competence and experience. There is no invention without knowledge and know-how.



## Method

- 1. Before: define the goal. Collect the maximum amount of facts. Digest the information. Deconstruct the information
- 2. During: allow yourself to have possible and unrealistic ideas
- 3. After: classify the possible solutions
  - a. Expect to drop certain ideas
  - b. Do not be afraid to make mistakes
  - c. Do not be uncomfortable with your ideas
  - d. Be able to understand what you have figured out



## Energy

#### Sources

- 1. Physical and mental
- 2. Individual and collective
- 3. Present and over time
- 4. Psychological and moral



#### **Motivation**



#### "Compensation has no impact on complex jobs; it only works for simple results"

**Daniel Pink** 



Two types of motivation

- External motivation: such as money and treats
- Inner-motivation: such as satisfaction and happiness



## Motivation to create

- 1. "Necessity is the mother of invention"
- 2. Desire/dreams
- 3. Contract

#### The danger of creation

- Fear
- Laziness
- Ignorance



## When our motivation is unclear, we need stress



## One of the fundamental principles of Google is that Creativity loves constraint



## "You must do the things that you fear you cannot do!"

**Eleanor Roosevelt** 



## "I need to sleep on it"

- The benefit of sleeping
- A way to weed out unnecessary ideas and facts

Interesting point on mental illnesses



#### Who is creative?



## J.P. Guilford

- 1. Everybody has creative potential
- 2. There is no difference in terms of sex, age, race or social origin
- 3. The potential can be awoken at any age
- 4. Beyond an IQ of 80, there is no correlation between creativity and intelligence



## Intelligence

- Is necessary but not sufficient
- Intelligence allows for the absorption of complex situations
- Intelligence allows for the digestion of many elements



Four stages

- 1. The reflex
- 2. The conditioned reflex
- 3. The intelligent action
- 4. The creative action



Creative people are very determined and resilient



## "I did not fail; I just found 10,000 ways not to do this"

**Thomas Edison** 



#### Creativity requires that we take risks



#### "There is something worse than not having succeeded: it's not having tried"

Franklin D. Roosevelt



#### Otto Rank described the creativity process as an "Assumptions-Breaking Process"

The objective is to have the capacity to leave aside preconceived ideas and think about new methods and approaches which appear unrealistic for others



## **Emotional factor**

- There is a relationship between creativity and emotions
  - Our state of mind
  - The memory of the positive feeling of coming up with a creative idea
  - A positive attitude is fundamental



## Generosity is an essential characteristic because it pushes us to do more

"You have to care"



#### You must know yourself

- Strengths and weaknesses
- Motivations
- Abilities

One must be lucid about oneself



### Vulnerability



#### To remember



## **Essential characteristics**

- Only need basic intelligence
- Open mind
- Willingness to challenge preconceived rules
- Capable of adapting
- Determined
- Motivated
- Some emotional control
- Resilience
- To love risks



## **Essential characteristics**

- Appreciate the work
- Recognize the difference between divergent and convergent thinking
- Independence
- Self-esteem
- To welcome complexity
- Looking for aestheticism
- Open to new ideas



#### **Prolific creative environment**

- Appropriate challenges
- Know your team and individuals
- Provide sufficient autonomy
- Allow for mistakes
- Must provide enough time, money and resources
- A team work environment
- A team that supports each other
- Share the excitement
- Recognize the talent of each
- A true willingness to help
- Encourage, recognize and congratulate
- Share the information and prioritize the result
- Value results



## **Techniques (Nickerson)**

- Must have a goal
- Possess basic knowledge
- Encourage the acquisition of specific knowledge
- Curiosity and willingness to explore
- Motivation to build
- Build self-esteem
- Celebrate risk taking
- Help others to excel
- Promote creative process
- Certain amount of liberty
- Flexibility
- Find a balance



- What is negative to creativity and innovation
  - Absence of adequate leadership
  - Disorganised
  - Lack of communication
  - No accountability
  - No knowledge management
  - No clear goal
  - No team work
  - No follow-up on the results
  - Information is not available



"We can easily forgive a child who is afraid of the dark. The real tragedy of life is when an adult is afraid of the light"

Plato



"Destiny is not a matter of chance. It is a matter of choice. It is not something to be waited for but, rather, something to be achieved"

William Jennings Bryan



## Dalai Lama's Instructions for Life

- Take into account that great love and great achievements involve great risk
- When you lose, don't lose the lesson
- Follow the three Rs:
  - Respect for self
  - Respect for others
  - Responsibility for all your actions
- Remember that not getting what you want is sometimes a wonderful stroke of luck
- Learn the rules so you know how to break them properly



#### Dalai Lama's Instructions for Life (continued)

- Don't let a little dispute injure a great friendship
- When you realize you've made a mistake, take immediate steps to correct it
- Spend some time alone every day
- Open your arms to change, but don't let go of your values
- Remember that silence is sometimes the best answer
- Live a good, honourable life. Then when you get older and think back, you'll be able to enjoy it a second time
- A loving atmosphere in your home is the foundation for your life



#### Dalai Lama's Instructions for Life (continued)

- In disagreements with loved ones, deal only with the current situation. Don't bring up the past
- Share your knowledge. It's a way to achieve immortality
- Be gentle with the earth
- Once a year, go some place you've never been before
- Remember that the best relationship is one in which your love for each other exceeds your need for each other
- Judge your success by what you had to give up in order to get it
- Approach love and cooking with reckless abandon



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