



IN THIS ISSUE ...

3 2026–2027 National Board of Directors

5 CFDD's Culture of Recognition

10 Share Your CFDD Story

11 Photos from Credit Congress

14 Recognizing CFDD Chapter Excellence

17 Membership Milestones

Where Are You Leaving Fingerprints?

On Wednesday, June 10, at CFDD's Annual Awards Luncheon & Business Meeting held in conjunction with NACM's 130th Credit Congress, **Kelly Simon, CCE**, stepped into the role of CFDD's National Chair. After extending a warm welcome to all in attendance, she delivered the following message:

Every day, we move through the world leaving fingerprints. Most of them are invisible, but all of them are unforgettable. We leave our *invisible legacy* in memories, in confidence, in courage and in the quiet ways people stand a little taller because of something we said or did. This is captured in a short but powerful quote attributed to Judy Blume: "Our fingerprints don't fade from the lives we touch." It's a truth about influence, connection, and the lasting impact of being human.



Even the ***smallest actions can have an immense impact***. You may offer words of encouragement, a smile or a gesture that says “I see you.” Sometimes you may just listen. Or perhaps you offer patience when someone is frustrated. You may believe these moments have little to no significance. But have you ever had someone tell you your words or actions impacted them profoundly? Your fingerprints are everywhere, even when you don’t realize it.

What is truly beautiful is that your influence doesn’t stop with the person you touch. It’s contagious and it ***ripples*** outward. When you treat someone with kindness or patience, they pass it along. And when you believe in someone, they gain confidence and pass it along too. Your fingerprints become part of a chain reaction that reaches farther than you will ever see. ***You change the world simply by touching one life at a time.***

So how are you being ***intentional*** about your fingerprints? Let’s be clear: you don’t need to be perfect. You don’t need a title, a platform, or a spotlight to make a difference. You just need intention. Just a few ideas:

Are you a gifted writer? Consider writing an article for the local or national newsletter.

Are you good at bringing people together? Consider organizing a study group for an upcoming exam.

Do you love public speaking? Consider being a local or national speaker.

Are you a teacher at heart? Consider serving as a mentor or teaching CAP courses.

Have you always felt like a public servant? Consider serving on your local or national board.

Do you excel at convincing others to share? Consider facilitating a roundtable discussion.

The opportunities are endless. Sometimes the simplest actions are the catalyst that sparks possibility—that sparks others to believe that they matter—and that sparks them to act. When you show up with authenticity and compassion, you leave a mark that cannot be erased.

So ***be the reason*** someone feels welcomed, seen, heard, valued and supported. Because long after the moment has passed, long after the conversation has ended, long after you’ve forgotten the interaction entirely, ***your fingerprints remain***.

As we progress through the upcoming year, ***I will continue to ask***: Where are you leaving fingerprints? How are you being intentional about your fingerprints? And what ripples have you witnessed? Please reach out to me and share—I’d love to hear your stories.

And remember: “Our fingerprints don’t fade from the lives we touch.”



Kelly Simon, CCE, 2026–2027 Chair of the CFDD National Board of Directors, is Senior Credit and Collections Manager at Outdoor Research in Seattle, Washington and a proud member of the CFDD WaHiAk Chapter.



2026-2027 National Board of Directors Officers



NATIONAL CHAIR
Kelly Simon, CCE
Senior Credit & Collections Manager
Outdoor Research
Seattle, WA



VICE CHAIR—EDUCATION, PROGRAMS & CHAIR ELECT
Alaina Worden, CCE
Credit & Collections Manager
CECO, Inc.
Portland, OR



IMMEDIATE PAST NATIONAL CHAIR
Natalie Harrison, CBA
Credit Systems Coordinator
Land O'Lakes, Inc.
Andover, KS



REPRESENTATIVE SERVING ON THE NACM NATIONAL BOARD
Brett Hanft, CBA
Beaverton, OR



AWARDS REVITALIZATION CHAIR
Chris Birdwell
Credit Manager
BG Products, Inc.
Wichita, KS



NACM PRESIDENT
Steve Shivak, CAE
President
NACM National
Columbia, MD



2026-2027 National Board of Directors

Directors



REPRESENTING DIRECT MEMBERS

Sam Bell

Credit Manager
Louisville Ladder Group LLC
Louisville, KY



APPRENTICE DIRECTOR REPRESENTING THE PORTLAND CHAPTER

Patricia Crisman, CBF

Accounting Associate
Steelscape
Kalama, WA



DIRECT MEMBER APPRENTICE DIRECTOR **Michelle Kelly, CCRA, CCE, ICCE**

Senior Credit Manager
Mansfield Energy Corp.
Gainesville, GA



REPRESENTING THE RALEIGH/ DURHAM CHAPTER

Samuel Harrison, Jr.

Credit Manager
Carolina Container Company
High Point, NC



REPRESENTING THE ALBUQUERQUE CHAPTER **Jill Lott, CBA**

Financial Manager
Graybar Electric Company, Inc.
Albuquerque, NM



REPRESENTING THE PHOENIX CHAPTER **Sheila Roames, CCE**

Western Regional Credit Manager
Ergon Asphalt & Emulsions
Chandler, AZ



REPRESENTING THE CHARLOTTE CHAPTER **Henley Rowe-Anderson, CCE, CICP**

Revenue Risk Manager
Carrier Enterprise LLC
Charlotte, NC



APPRENTICE DIRECTOR REPRESENTING THE PHOENIX CHAPTER

Bonnie Gary

Credit Manager
Ecco Equipment
Scottsdale, AZ



REPRESENTING THE KANSAS CITY CHAPTER **Nancy Watson-Pistole, CCE, ICCE**

Shawnee, KS



REPRESENTING THE WICHITA CHAPTER **Lisa Burns, CBF, CICP**

Sr Manager - OTC/Credit
Koch Industries, Inc.
Wichita, KS



REPRESENTING THE OKLAHOMA CHAPTER **Tina Henson**

Supervisor, Customer Financial Services
Dolese Bros. Co.
Oklahoma City, OK



REPRESENTING THE WAHIAK CHAPTER **Michelle Achondo, CBA, CICP**

Director of Credit
American Fast Freight, Inc.
Fife, WA



REPRESENTING THE OMAHA/ LINCOLN CHAPTER **Mary Moore, CBA**

Director of Credit
SouthernCarlson Inc.
Omaha, NE



CFDD's Culture of Recognition

CFDD's National Awards program continues to grow as a cornerstone of the organization's identity—a living expression of the belief that recognition is one of the most powerful tools we have. Under the ongoing leadership of Awards Committee Chair Chris Birdwell, the program exists not for formality's sake, but because, as Chris often says, "We know everyone enjoys being celebrated—even the quietest or most humble person loves to receive an award because awards are such an important form of gratitude. More importantly, recognition is a powerful tool that brings out the very best in people."

There's no formal application, format or process for these awards—everyone is invited and encouraged to nominate members for recognition simply by sending an email to Chris Birdwell. Each nomination becomes the "why" and the name of the award. The nominations are a way to thank members for their special contributions or to simply shine a light on their extraordinary contributions, leadership or mentorship.

At this year's annual awards luncheon, held during Credit Congress, CFDD recognized individuals and chapters across thirteen awards—the most in the program's history. Each award told a story. Together, they told the story of CFDD.

2026 Spirit Award

CFDD's highest honor, the Spirit Award, was presented to **Nancy Watson-Pistole, CCE, ICCE**.

Over more than three decades, Nancy's passion, dedication and leadership have had an impact on everyone she has come into contact with. She has led a CFDD Chapter for many years—planning meetings and webinars and working diligently to grow membership—and has served on both her Chapter's Board and the CFDD National Board. She gives generously of her time, leading webinars for Chapters across the country and speaking at Credit Congress.

These simple words don't really do justice to the time and talent Nancy has brought to this organization. The Spirit Award honors Marilyn Daugherty, and Nancy truly embodies the spirit for which it was named. Thank you, Nancy, for the unwavering dedication you have given to CFDD.



Nancy Watson-Pistole, CCE, ICCE, accepts the 2026 Spirit Award

2026 Straight from the Heart Award

The inaugural Straight from the Heart Award was presented to **Jill Leimbach**.

There's a Jill Leimbach story in every CFDD event ever held—you just might not have known it was her story. It's the attendee whose registration was never submitted, or whose dietary restriction was handled before they even had to ask. It's the speaker who arrived flustered and left feeling like a star. It's the luncheon that felt like a celebration, not just a meeting. It's the fall conference where everything—the program, the food, the flow—felt exactly right.

That doesn't happen by accident. It happens because of one person who treats every event as if her own family were in that room. Jill never simply planned our events. She cared for them—and for every person in them.

As she steps into her well-earned retirement, CFDD honored her with this inaugural award—given the only way it could possibly be given: with the same warmth and attention she gave to everyone else.



Jill Leimbach accepts the Straight from the Heart Award

2026 Pay It Forward Award

The inaugural Pay It Forward Award was presented to **Mary Moore, CBA, and Nancy Watson-Pistole, CCE, ICCE**.

Last May, General Session Speaker Brant Menswar challenged Credit Congress attendees to think beyond themselves. Out of that conversation, the CFDD Board set a goal: a day of service at Credit Congress. Inspiration alone doesn't make phone calls. It doesn't navigate logistics or turn a bullet point into a reality that changes lives.

Two people did that—making the calls, asking the questions, keeping the project moving forward when it could have stalled. Because of Mary and Nancy's commitment and dedication, CFDD volunteers walked through the doors of St. Patrick Center on June 7. This award honors the people who turn vision into action, and inspiration into impact.



Mary Moore, CBA, and Nancy Watson-Pistole, CCE, ICCE, accept the Pay It Forward Award

2026 Key to Success Award

The 2026 Key to Success Award was presented to the **CFDD WaHiAk Board of Directors**.

It takes real courage to look at your history—to honor it ... and then choose something bigger. The Key to Success Award recognizes leadership that moves the organization forward.

The Seattle and Tacoma Chapters were surviving. But their leadership asked a harder question: is surviving enough? They saw that separately, they were sustaining; together, they could be



Dan Zaback and Kelly Simon, CCE, accept the Key to Success Award on behalf of the CFDD WaHiAk Board of Directors

growing. And so they didn't merge—they made a bolder choice. They dissolved their individual chapters and formed something entirely new: CFDD WaHiAk, a chapter whose reach spans Washington, Hawaii, and Alaska.

That required every board member to set aside institutional pride and choose growth, synergy, and momentum. That is leadership. In doing so, they made CFDD stronger.

2026 Quill Awards

CFDD's newsletter is published six times a year and is one of its most enduring member benefits. This year, CFDD introduced the inaugural Quill Awards to honor the members who answered the call to contribute—not because they had to, but because they chose to. Three members were recognized.

Abby Coatie opened her article with a disarming truth: she was a newly promoted Credit Manager and a one-year postpartum mom navigating breastfeeding and management meetings on the same schedule. She wrote about the voice that whispered “you’re not cut out for this”—and described the moment she realized the only person truly doubting her was herself. She closed with words worth remembering: “You’re not an imposter. You’re in progress. And you are exactly where you’re supposed to be.”



Tricia Crisman, CBF, accepts a 2026 Quill Award

Tricia Crisman, CBF, made the case that mentorship is a relationship that transforms both people. She described how mentoring a struggling colleague—by asking questions rather than giving answers—led to her own growth. She credited her own mentor, Alaina Worden, CCE, who believed in her before she believed in herself—and then paid that forward immediately. Her article ended with a question worth asking everywhere we go: “Who can I learn from, and who can I lift up?”

Michelle Kelly, CCRA, CCE, ICCE, addressed a truth the profession rarely confronts openly: nobody grows up wanting to work in credit. Most of us arrived through an unexpected turn. But she asked the harder question—if the profession is invisible to early-career professionals, what are we going to do about it? Her answer: intentional internship programs, not for extra hands, but as a deliberate investment in the future of our profession. She closed with a challenge: “Who is learning this work because of you? If the answer is no one, you are leaving the future of the profession to chance.”



Michelle Kelly, CCRA, CCE, ICCE, accepts a 2026 Quill Award

2026 Media Mogul Award

The inaugural Media Mogul Award was presented to **Kendall Payton, CBA**.



Kendall Payton, CBA accepts CFDD's 2026 Media Mogul Award

When CFDD launched its national LinkedIn page in September 2024, it started with zero followers. Building from nothing takes patience, intentionality, and a commitment to showing up every day before anyone is watching. In just 18 months, the page grew to 270 engaged followers with impressions averaging 1,000 per month.

That growth is a direct reflection of Kendall's consistent and thoughtful stewardship of the CFDD brand—showing up, posting with purpose, and helping CFDD find its voice in a crowded digital landscape.

2026 Rising Star Award

The 2026 Rising Star Award was presented to **Tricia Crisman, CBF**.

Every organization has members who show up, step up, and lean in—not because someone asked them to, but because they simply can't help it. They see opportunity and they take it. They see a need and they fill it. In the past year alone, Tricia joined the Portland Chapter Board, put her passion for mentorship into action within CFDD itself, and stepped onto the Credit Congress stage as a co-presenter for *Pom-Poms and Purpose: Self-Motivation for Credit Professionals*. That title tells us everything we need to know—she brings energy, she brings heart, and she believes that how we show up for ourselves directly affects how we show up for others.

The future of CFDD is bright. And Tricia Crisman is a big reason why.



Tricia Crisman, CBF, accepts CFDD's 2026 Rising Star Award

2026 Reaching for the Stars Award

The inaugural Reaching for the Stars Award was presented to **Henley Rowe-Anderson, CCE, CICP**.

Professional growth rarely happens in a straight line. It happens in the quiet hours spent studying for an exam, in the decision to show up at a conference when it would have been easier to stay home, and in the choice—made again and again over years—to know more, do more, and become more. This award was created to recognize a member who embodies that kind of intentional, sustained commitment to professional excellence. Not a single achievement, but a body of work. Not a moment, but a journey.

Henley's path speaks for itself: Credit Congress in 2011, his CICP in 2012, his CBA in 2014, and his CCE in 2017—the same year he joined CFDD. Year after year, course after course, credential after credential—a deliberate and disciplined investment in mastery. Not because anyone required it. Because he required it of himself. In 2025, he joined the CFDD National Board of Directors. We believe that is a launching pad, not a destination.



Henley Rowe-Anderson, CCE, CICP, accepts CFDD's 2026 Reaching for the Stars Award

CFDD is better because Henley Rowe-Anderson is in it. And this profession is stronger because of the standard he sets—for himself, and for everyone watching.

2026 Goal Setter Award

The Goal Setter Award was presented to **Jackson Wodiuk, CBA**.

The Goal Setter Award recognizes a member who doesn't wait for opportunity—they build a roadmap and move deliberately toward something bigger. Jackson earned his CBA and immediately put it to work, presenting on the Credit Congress panel *Tools, Tactics, Routines and Habits from World Class Performers*. He is already mapping his road to the CBF designation—one step, one conference, one connection at a time.

In his own words: "I am honored to have been asked to participate as an emerging leader." The honor, Jackson, is ours.



Jackson Wodiuk, CBA, accepts CFDD's 2026 Goal Setter Award

2026 Fundraising Superstar Award

The inaugural Fundraising Superstar Award was presented to **Mary Moore, CBA**, and **Wendy Mode, CCE, CICP**.

For at least ten years, Mary and Wendy have made it their personal mission to ensure the CFDD Scholarship Fund is never empty. Their idea: purchase an item from the Credit Congress Silent Auction, bring it to the luncheon, raffle it off—covering the cost themselves, with every dollar of profit going to scholarships. Year after year, that has meant approximately \$1,000 flowing into scholarships. Over ten years: more than \$10,000 invested in the future of the profession.

Mary's creativity, generosity, and willingness to personally invest so others can benefit define what it means to be a CFDD member. And what Mary and Wendy have built together over these many years is a testament to what happens when two people genuinely care about the same thing. They backed that care with action, year after year, without fanfare.



Mary Moore, CBA, and Wendy Mode, CCE, CICP, accept CFDD's 2026 Fundraising Superstar Award

2026 The Beacon Award

The final—and perhaps most personal—award of the afternoon was presented to **Brett Hanft, CBA**.

The Beacon Award honors someone who exemplifies spirited commitment and enthusiasm for the CFDD brand—someone whose presence brightens a room and whose words of encouragement have lifted countless members. Brett has a unique way of touching lives by offering encouragement for those needing a professional boost, refinement or course correction. His contributions to the health and well-being of NACM, CFDD and the credit profession are innumerable. Due to the level of trust he has fostered, he is recognized as a trusted leader and true friend—ready to listen, and highly respected when sharing his wisdom and insight.



Brett Hanft, CBA, accepts CFDD's 2026 Beacon Award

The inscription on the award reads: *For the Outstanding Achievement in Credit Excellence, Epitomizing the Vision and Passion to Be a Beacon for CFDD.*

In presenting the award, Chris Birdwell said it best: "If it were not for his belief and seeing hidden potential, I would not be standing at this podium and instead would still be comfortably sitting in the shadows wondering if I had what it takes to lead. In fact, many in this room have been influenced either directly or indirectly by his passion."

A Culture Worth Celebrating

CFDD is an organization made up of truly inspiring individuals who create an extraordinary space for members to grow, network and learn. CFDD members are relentless in their pursuit of knowledge and truly value NACM's professional certification program. CFDD is a strong network of professionals who hold each other up, cheer each other on, and value one another's experience and wisdom. CFDD members sincerely want others to succeed—and that is a truly remarkable quality.

The 2026 awards luncheon was a reminder that the strength of CFDD lives in its people. Thirteen awards. Thirteen stories. One organization that never stops finding new ways to say: we see you, we value you, and we are better because of you.

To nominate a member for a future award, reach out to Chris Birdwell at cbirdwell@bgprod.com. No formal application required—just a story worth telling.



Share Your CFDD Story

Be Featured in Our “Why I Joined” Video Series!

Dear CFDD Members,

We’re excited to launch a new initiative to spotlight the voices that make CFDD so special—YOU!

As part of our membership growth campaign, we’re creating a “Why I Joined CFDD” video series to be featured on LinkedIn and other platforms. These short, authentic videos will showcase the real stories behind our members’ journeys and help inspire others to join our community.

We’d love for you to participate!

WHAT WE’RE ASKING FOR:

- ◆ A short video (1–2 minutes)
- ◆ Share why you joined CFDD, what you’ve gained, and what makes it meaningful to you
- ◆ Record it on your phone, webcam, or any device, no fancy equipment needed!

WHY IT MATTERS:

Your story could be the reason someone takes the leap to join CFDD. Whether it’s mentorship, education, networking, or personal growth, your experience can help others see the value of becoming part of our community.

HOW TO SUBMIT:

Please email your video to alaina.worden@carsonteam.com by July 31, 2026. If you need help recording or have questions, we’re happy to assist!

READY TO INSPIRE OTHERS? Hit record and share your CFDD story today!

Let’s show the credit world what CFDD is all about—connection, growth, and leadership.

Thank you for being the heart of CFDD.

Warm regards,
Alaina Worden, CCE



Alaina Worden, CCE, is Credit and Collections Manager at CECO, Inc. in Portland, Oregon. Alaina serves as Vice Chair—Education, Programs & Chair Elect, on the CFDD National Board of Directors and is a proud member of the CFDD Portland Chapter.

CFDD AT CREDIT CONGRESS

Day of Service



Thought Leadership Gathering

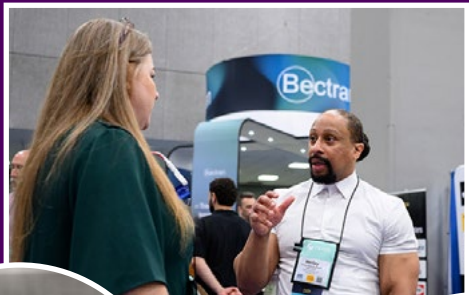


General Session



NACM'S 130TH
**CREDIT CONGRESS
& EXPO** JUNE 7-10
St. Louis, MO 2026

NACM'S 130TH
**CREDIT CONGRESS
 & EXPO** JUNE 7-10
 2026
St. Louis, MO



Expo



Silent Auction



CFDD AT CREDIT CONGRESS

CFDD AT CREDIT CONGRESS

Education



Luncheon



NACM'S 130TH
**CREDIT CONGRESS
& EXPO** JUNE 7-10
2026
St. Louis, MO



Recognizing CFDD Chapter Excellence

Chapter excellence was once again the focal point of the national awards presentation at CFDD's Annual Business Meeting & Installation Luncheon. CFDD Chapters were honored and recognized nationally, cheered on by members and guests at NACM's 130th Credit Congress & Exposition.

For the purposes of CFDD's national awards program, Chapters are divided into two classes based on membership size as of December 31. Class A Chapters have 25 or more members and Class B Chapters have 24 members or less. Class A Chapters include Charlotte, Oklahoma, Portland, Raleigh/Durham, Phoenix and Seattle. Class B Chapters include Albuquerque, Kansas City, Louisville, Minneapolis/St. Paul, Omaha/Lincoln, Tacoma and Wichita.

CFDD Chapters expend a lot of energy when creating and hosting educational programs. At least once a year, if not more often, a program exceeds everyone's expectations. Everyone knows how great it feels when that happens: attendance is up, spirits are running high and the program content creates a buzz!

Regular Program Awards



Alaina Worden, CCE, accepts a Regular Program Award for Portland Chapter

Annually, CFDD Chapters are invited to nominate one of their regular monthly programs for CFDD's National Outstanding Regular Program award.

CFDD Portland's **Alaina Worden, CCE**, accepted the 2026 Class A National Outstanding Regular Program Award on behalf of the Portland Chapter. The winning program focused on government affairs and was titled *Legislative Update: Was the Oregon Legislative Special Session Actually Special?*—a timely exploration of the intersection of state legislation and the credit profession that generated strong engagement from attendees.

In Class B, the awards committee declared a three-way tie—a testament to the exceptional quality of programs submitted this year. All three Chapters did an outstanding job of creating, marketing and executing their programs.

Our **Kansas City Chapter** was recognized for its program *Unintentional Bias and How it Affects Everyday Decisions*, featuring speaker D'Ann Johnson, CCE. The program explored how unconscious bias shapes workplace decision-making and offered practical strategies for greater awareness.

Our **Wichita Chapter** was recognized for its program *How Tariffs Impact AR*, led by speaker Lisa Lansaw, CICP. With tariffs dominating business headlines, this program delivered timely and practical insights into the direct impact on accounts receivable operations.

And our **Omaha/Lincoln Chapter** was recognized for its program *Transitioning Ourselves into Order-to-Cash Professionals*, led by Keven Chandler, CCE, ICCE. The program addressed the growing evolution of the credit function and the skills required to thrive in an order-to-cash environment.



Nancy Watson-Pistole, CCE, ICCE, accepts a Regular Program Award for Kansas City



Lisa Burns, CBF, accepts a Regular Program Award for Wichita



Mary Moore, CBA, accepts a Regular Program Award for Omaha/Lincoln

Special Program Award

CFDD Portland captured the 2026 Class A National Special Program Award for its Credit Retreat—a full-day seminar that brought members together for an immersive day of professional development. Portland's Credit Retreat reflects its Chapter's commitment to going beyond the monthly program and creating experiences that leave a lasting impact on their membership.



Brett Hanft, CBA, accepts the Special Program Award on behalf of CFDD's Portland Chapter

Publicity Awards

Every Chapter is invited to nominate one of their publicity efforts or campaigns for the National Chapter Publicity Award. **CFDD Portland** was the proud recipient of CFDD's 2026 National Publicity Award in Class A. Portland's *Credit Line* newsletter informs its membership of Chapter activities, educational programs, scholarship opportunities and member achievements, leading to increased member participation and engagement.

CFDD's Class B National Publicity Award was earned by the **Wichita Chapter** for its quarterly newsletter, the *Sunflower Session*—keeping its Chapter members informed of upcoming events and including articles featuring members and messages from Chapter leadership.



Alaina Worden, CCE, accepts the Class A National Publicity Award on behalf of Portland



Lisa Burns, CBF, CICP, accepts the Class B National Publicity Award on behalf of Wichita

Membership Awards

Each year a Membership Award is presented to the Chapter in each class having the largest percentage net gain in its Chapter membership during the year. The membership total shown on the Quarterly Report as of December 31 is the base figure used for these awards.

The **Membership Award** winners for 2025 are:

In Class A, three Chapters achieved membership growth. We congratulate our **Portland Chapter** for its gain of 3 members, growing from 48 to 51. We also congratulate our **Phoenix Chapter** for its gain of 2 members, growing from 24 to 26—crossing the Class A threshold in the process. And our **Seattle Chapter** (pre-merger) gained 1 member, growing from 25 to 26.



Brett Hanft, CBA, accepts a 2025 Membership Growth Award for Portland



Ellen Wodiuk, CCE, ICCE, accepts a 2025 Membership Growth Award for Phoenix



Dan Zaback accepts a 2025 Membership Growth Award for Seattle

In Class B, our **Omaha Chapter** delivered the most impressive growth story of the year, gaining 13 members and more than doubling in size from 9 to 22 members—a remarkable achievement that earned well-deserved recognition.

Also in Class B, our **Wichita Chapter** gained 2 members, growing from 18 to 21—another great accomplishment and a fitting capstone to a strong year for a Chapter also recognized for its program and publicity efforts.



Mary Moore, CBA, accepts a 2025 Membership Growth award for Omaha/Lincoln



Lisa Burns, CBF, CICP, accepts a 2025 Membership Growth Award for Wichita

Congratulations to all of our award-winning Chapters. The energy, creativity and commitment to membership that these awards represent is what makes CFDD strong. Each program planned, each newsletter published and each new member welcomed is a reflection of the dedication our Chapter leaders bring to this organization every single year.

Membership Milestones

Let's celebrate the following CFDD members for reaching their membership milestones in July and August of 2026.

Celebrating **20** YEARS

Barbara Herrera, CBA
CFDD Albuquerque Chapter

Betty Sinclair, CBF
CFDD Louisville Chapter

Melanie Schaefer
CFDD Phoenix Chapter

Nancy Hannah, Esq.
CFDD Raleigh/Durham Chapter

Celebrating **10** YEARS

Jennifer Blend, CBA
CFDD Phoenix Chapter

Celebrating **5** YEARS

Ginger Kaladas
CFDD Phoenix Chapter

SAVE THE DATE

2027 Credit Congress & Expo
June 13-16, 2027
Caesars Palace • Las Vegas, NV

NACM'S 131ST
CREDIT CONGRESS & EXPO
Las Vegas, NV
June 13-16, 2027

THE FUTURE OF CREDIT

CMI SURVEY

Earn 0.1 roadmap points each month
Receive email alerts when survey opens

Tuesday, July 7–Wednesday, July 15
Tuesday, August 4–Wednesday, August 12
Tuesday, September 8–Wednesday, September 16



The **Mission** of the NACM Credit and Financial Development Division is to develop tomorrow's business leaders through core offerings.



Our **Vision** is to be a leading provider of professional development opportunities through learning, coaching, networking and individual enrichment.