



NACM Credit Learning Center Terms and Conditions

By purchasing this Credit Learning Center course, you understand and agree to the following terms and conditions:

1. Purchases of Credit Learning Center modules are non-refundable.
2. **If you made a purchase before July 17, 2018**, the module/course must be completed by December 31, 2018 on CLC Classic.
3. **CLC purchases on/after July 17, 2018** will be available for 182 days (approx 6 months) from the day of purchase on CLC2.
4. If you experience a technical/equipment failure while viewing a module, please contact nacm@commpartners.com or call 1-877-488-2666.
5. You have two opportunities to attempt the end-of-module quizzes.
6. You must take the 10 question quiz to complete the module and earn CEUs -- a passing grade is required to earn CEUs.
7. For a module to count towards a course or specialty certificate, you must pass the 10-question quiz with a score of 7/10 or better.
8. If you do not pass the quiz after two attempts and need it to count towards a course or specialty certificate, you must re-purchase the module.