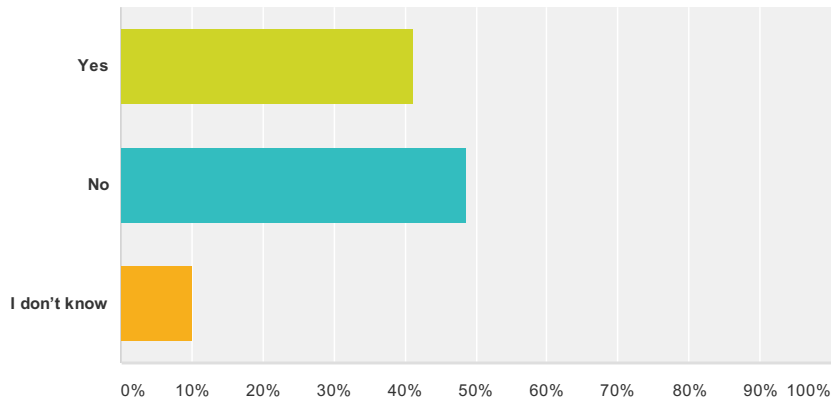


Q1 Do you or does your credit department take a proactive approach to ensure that important e-mail communications aren't caught/lost in customers' spam folders/detectors?

Answered: 318 Skipped: 0



Answer Choices	Responses
Yes	41.19% 131
No	48.74% 155
I don't know	10.06% 32
Total	318